



SERVICE GUIDE

What's included in your clean

A room-by-room look at exactly what we clean at each level of service, so you know what to expect before we walk through the door.

OUR FOUR LEVELS OF CLEANING

Standard

RECURRING UPKEEP

Weekly, bi-weekly or monthly visits with the same cleaner every time. Keeps a home that's already in good shape fresh and guest-ready.

Best for: Homes cleaned regularly

Deep

TOP-TO-BOTTOM RESET

Everything in Standard, plus tile & grout, soap scum and hard water, baseboards, doors & frames, vents, under furniture and spot-cleaned walls.

Best for: First visits & seasonal refreshes

Super Deep

FOR HEAVY BUILDUP

Everything in Deep, plus full wall wipe-downs, blinds, window tracks, closets, high areas and extra time for multiple passes on buildup.

Best for: Homes not professionally cleaned in 6+ months

Move-In / Move-Out

EMPTY-HOME CLEAN

Everything in Deep, plus the inside of every cabinet, drawer and closet, full walls, blinds and window tracks.

Best for: Vacant homes, deposits & new keys

Not sure where to start? Most new recurring customers begin with a **Deep Clean**, or a **Super Deep Clean** if the home hasn't been professionally cleaned in 6+ months, then switch to Standard cleans to keep it that way. For Super Deep cleans, we'll ask for a few photos first so we can plan enough time.

 Included
  Add-on Available for an extra fee
 Blank = not included

Throughout the Home

General tasks in every home, plus hallways, entryways, stairs and the laundry room.

Task	Standard	Deep	Super Deep	Move-In/Out
BEFORE & AFTER THE CLEAN				
Walkthrough of the home before cleaning (confirm priorities & problem areas)	✓	✓	✓	✓
Final walkthrough / quality check before leaving <i>Part of our 24-hour satisfaction guarantee</i>	✓	✓	✓	✓
THROUGHOUT THE HOME				
Remove cobwebs from ceilings and corners	✓	✓	✓	✓
Dust reachable light fixtures	✓	✓	✓	✓
Disinfect high-touch points (door handles, light switches, railings)	✓	✓	✓	✓
Spot clean doors and switch plates	✓	✓	✓	✓
Empty all trash & recycling, replace liners	✓	✓	✓	✓
Take trash & recycling to outdoor bins	✓	✓	✓	✓
Wipe doors, door frames and handles (all)		✓	✓	✓
Dust air vents and return grilles		✓	✓	✓
Disinfect thermostats and remotes		✓	✓	✓
Hard-to-reach / high areas (high ceilings, tops of cabinets, ledges) <i>Within reach of a 2-step ladder</i>			✓	✓
Remove heavy buildup (grime, grease, soap scum) with multiple passes			✓	
HALLWAYS, ENTRYWAYS & STAIRS				
Vacuum and mop hallways and entryways	✓	✓	✓	✓
Vacuum stairs	✓	✓	✓	✓
Wipe stair railings and spindles		✓	✓	✓
Wash staircases (steps, risers, baseboards)		✓	✓	✓
Wipe entryway closet shelves & floor <i>Must be empty/accessible</i>			✓	✓
LAUNDRY ROOM				
Wipe exterior of washer & dryer	✓	✓	✓	✓
Clean lint trap	✓	✓	✓	✓
Clean inside washer & dryer <i>Customer must empty machines</i>	Add-on	Add-on	Add-on	Add-on

Kitchen

Task	Standard	Deep	Super Deep	Move-In/Out
COUNTERS, SINK & TIDY				
Gather dishes and glassware from around the house (load dishwasher if possible)	✓	✓	✓	
Clean and disinfect counters	✓	✓	✓	✓
Clean backsplash	✓	✓	✓	✓
Clean and shine sink and faucet	✓	✓	✓	✓
Tidy up papers and objects	✓	✓	✓	
Wipe table and chairs	✓	✓	✓	✓
Disinfect light switches	✓	✓	✓	✓
APPLIANCES				
Clean stove top	✓	✓	✓	✓
Clean appliance exteriors (fridge, oven, dishwasher)	✓	✓	✓	✓
Wipe small appliances (toaster, kettle, coffee maker)	✓	✓	✓	✓
Clean inside and outside of microwave <i>Included at every level</i>	✓	✓	✓	✓
Degrease stovetop, burner grates and drip pans		✓	✓	✓
Degrease range hood exterior		✓	✓	✓
Degrease range hood filter			✓	✓
Clean behind and under movable appliances (fridge, stove) * <i>Only if pulled out before we arrive</i>		✓	✓	✓
Clean inside refrigerator / freezer <i>Must be empty</i>	Add-on	Add-on	Add-on	Add-on
Clean inside oven <i>Must be empty</i>	Add-on	Add-on	Add-on	Add-on
Clean inside dishwasher <i>Must be empty</i>	Add-on	Add-on	Add-on	Add-on
CABINETS				
Spot clean cabinet fronts and handles	✓	✓	✓	✓
Wipe all cabinet fronts, drawers and polish hardware		✓	✓	✓
Clean inside cabinets and drawers <i>Must be empty</i>	Add-on	Add-on	Add-on	✓
TRASH				
Empty garbage and replace bag	✓	✓	✓	✓
Take out all trash and recycling	✓	✓	✓	✓
Wipe exterior of garbage can	✓	✓	✓	✓
Wash inside of garbage & recycling bins			✓	✓
WINDOWS, WALLS & FLOORS				
Dust window sills	✓	✓	✓	✓
Wipe interior windows (glass)	✓	✓	✓	✓
Dust and wipe blinds		Add-on	✓	✓
Dust and wipe baseboards		✓	✓	✓
Spot clean walls (visible, reachable marks)		✓	✓	✓
Dust and wipe walls (full, reachable)			✓	✓
Vacuum, sweep and mop floors	✓	✓	✓	✓
Hand-clean floor edges and corners		✓	✓	✓

Bathrooms

Task	Standard	Deep	Super Deep	Move-In/Out
TOILET, TUB & SHOWER				
Clean and disinfect toilet (bowl, seat, exterior, base and behind)	✓	✓	✓	✓
Clean and disinfect bathtub and shower	✓	✓	✓	✓
Clean shower head(s)	✓	✓	✓	✓
Wipe glass shower doors	✓	✓	✓	✓
Remove soap scum, hard-water stains and mildew		✓	✓	✓
Scrub all tile and grout		✓	✓	✓
Clean shower door tracks		✓	✓	✓
Heavy grout / soap scum restoration (multiple passes)			✓	
SINK, VANITY & FIXTURES				
Clean the sink(s) and faucet(s)	✓	✓	✓	✓
Clean the backsplash and counters	✓	✓	✓	✓
Clean mirror(s)	✓	✓	✓	✓
Clean exterior cabinets and vanities	✓	✓	✓	✓
Buff toilet paper holder, towel racks and fixtures	✓	✓	✓	✓
Disinfect light switches and door handles	✓	✓	✓	✓
Detailed dusting of all surfaces	✓	✓	✓	✓
Fold / hang towels neatly	✓	✓	✓	
Empty garbage, replace bag	✓	✓	✓	✓
Wipe down garbage can	✓	✓	✓	✓
Dust exhaust fan cover		✓	✓	✓
Clean inside cabinets and drawers <i>Must be empty</i>	Add-on	Add-on	Add-on	✓
WINDOWS & WALLS				
Dust window sills	✓	✓	✓	✓
Wipe interior windows (glass)	✓	✓	✓	✓
Dust and wipe blinds		Add-on	✓	✓
Dust and wipe baseboards		✓	✓	✓
Spot clean walls (visible, reachable marks)		✓	✓	✓
Dust and wipe walls (full, reachable)			✓	✓
FLOORS & STORAGE				
Vacuum, sweep and mop floors	✓	✓	✓	✓
Hand-wipe floor edges, corners and around toilet base		✓	✓	✓
Vacuum and dust inside linen closet(s) <i>Accessible areas only in occupied homes</i>			✓	✓

Bedrooms

Task	Standard	Deep	Super Deep	Move-In/Out
SURFACES				
Make beds (change linens if fresh ones are left out) <i>Only when bed is clear of items</i>	✓	✓	✓	
Dust horizontal surfaces (furniture, shelves, nightstands, décor)	✓	✓	✓	✓
Dust ceiling fan(s)	✓	✓	✓	✓
Dust lamps and lampshades	✓	✓	✓	
Clean mirror(s) and glass surfaces	✓	✓	✓	✓
Disinfect light switches and door handles	✓	✓	✓	✓
Light tidy (straighten items, fold throws)	✓	✓	✓	
Empty garbage, replace bag	✓	✓	✓	✓
Wipe exterior of garbage can	✓	✓	✓	✓
WINDOWS & WALLS				
Dust window sills	✓	✓	✓	✓
Wipe interior windows (glass)	✓	✓	✓	✓
Clean window tracks and frames	Add-on	Add-on	✓	✓
Dust and wipe blinds		Add-on	✓	✓
Dust and wipe baseboards and trim		✓	✓	✓
Spot clean walls (visible, reachable marks)		✓	✓	✓
Dust and wipe walls (full, reachable)			✓	✓
FLOORS				
Vacuum carpets and rugs; vacuum and mop hard floors	✓	✓	✓	✓
Vacuum edges and along baseboards		✓	✓	✓
Vacuum under beds (where accessible)		✓	✓	✓
Move light furniture to clean under and behind <i>Items under ~25 lbs</i>			✓	✓
CLOSETS & STORAGE				
Vacuum and dust inside closet (shelves, rods, floor) <i>Accessible areas only in occupied homes</i>			✓	✓
Clean inside dressers, cabinets and drawers <i>Must be empty</i>				✓

Living & Dining Areas

Task	Standard	Deep	Super Deep	Move-In/Out
SURFACES				
Dust all accessible surfaces (furniture, shelves, ledges, décor)	✓	✓	✓	✓
Dust TV and electronics (dry cloth only)	✓	✓	✓	
Dust ceiling fan(s) and light fixtures	✓	✓	✓	✓
Clean mirrors, glass tables and glass surfaces	✓	✓	✓	✓
Wipe dining table and chairs	✓	✓	✓	✓
Straighten cushions, fold throws, light tidy	✓	✓	✓	
Disinfect light switches and door handles	✓	✓	✓	✓
Empty garbage, replace bag	✓	✓	✓	✓
Vacuum upholstered furniture and under cushions		✓	✓	
Wipe picture frames and wall décor		✓	✓	
WINDOWS & WALLS				
Dust window sills	✓	✓	✓	✓
Wipe interior windows (glass)	✓	✓	✓	✓
Clean window tracks and frames	Add-on	Add-on	✓	✓
Dust and wipe blinds		Add-on	✓	✓
Dust and wipe baseboards and trim		✓	✓	✓
Spot clean walls (visible, reachable marks)		✓	✓	✓
Dust and wipe walls (full, reachable)			✓	✓
FLOORS				
Vacuum carpets and rugs; vacuum and mop hard floors	✓	✓	✓	✓
Vacuum edges and along baseboards		✓	✓	✓
Vacuum under couches and furniture (where accessible)		✓	✓	✓
Move light furniture to clean under and behind <i>Items under ~25 lbs</i>			✓	✓

Add-On Services

Add any of these to a Standard, Deep, Super Deep or Move-In/Out clean. Ask us for pricing when you book.

Inside refrigerator / freezer

Remove shelves & drawers, wash, sanitize walls and seals; eliminate spills, stains and odours.

Before we arrive: Fridge emptied before arrival

Inside oven

Remove baked-on grease and food residue from walls, door glass and racks.

Before we arrive: Oven emptied before arrival

Inside dishwasher

Clean filter, spray arms, door seal and interior walls.

Before we arrive: Dishwasher emptied before arrival

Inside washer & dryer (per machine)

Clean drum, gasket/seal, detergent drawer and lint area.

Before we arrive: Machines emptied before arrival

Inside kitchen cabinets & drawers

Vacuum crumbs, wipe and sanitize every shelf and drawer.

Before we arrive: Cabinets emptied before arrival (included in Move-In/Out)

Inside bathroom cabinets (per bathroom)

Remove product residue and grime; wipe every shelf and drawer.

Before we arrive: Cabinets emptied before arrival (included in Move-In/Out)

Window tracks & frames (per window)

Vacuum and wipe tracks, frames, ledges and sills (interior glass is already included).

Before we arrive: Windows within reach

Blinds (per room)

Dust and wipe each slat.

Change bed linens (per bed)

Strip and remake bed with fresh linens.

Before we arrive: Clean linens left out

Laundry – wash & fold (per load)

Wash, dry and fold one load during the visit.

Before we arrive: Detergent provided by customer

Balcony / patio (per unit)

Sweep floor and wipe outdoor furniture (up to ~100 sq ft).

Garage floor

Sweep and vacuum garage floor (up to ~250 sq ft).

Before we arrive: Vehicles moved out

Organizing (per hour)

Declutter and organize a closet, pantry or room.

Post-renovation dust removal (per room)

Remove fine construction dust from walls, trim, fixtures, vents, and inside cabinets; multiple-pass vacuuming. Booked on top of Deep or Move-In/Out.

Before we arrive: Contractor removes debris first; photos required 48 hrs ahead

Before we arrive

A few simple things help us spend our time cleaning, not moving things around.

How to prepare

- Pick up clothes, toys and personal items so floors and surfaces are accessible.
- Empty the fridge, oven, dishwasher, cabinets and machines for any inside-appliance or cabinet add-on.
- Pull the fridge and stove away from the wall before we arrive if you want behind/under cleaned. If they have not been moved, this item is skipped with no price adjustment. If you ask our team to move them, it is at your own risk.
- Secure pets, valuables and fragile items before we arrive.
- Super Deep and Post-Renovation cleans: send photos or video of the space before booking so we can schedule enough time.

Our recommendations

- New recurring customers start with a Deep Clean (or Super Deep if the home hasn't been professionally cleaned in 6+ months), then move to Standard cleans.
- If the home is visibly dirty at the walkthrough, we will recommend upgrading the service level before starting.

What we don't do

- Exterior windows or anything requiring more than a 2-step ladder.
- Lift or move furniture/items heavier than ~25 lbs.
- Biohazards: bodily fluids, pet waste, pest droppings, mold remediation.
- Nicotine-stained walls, full ceiling washing, or carpet/upholstery shampooing (quote separately).
- Construction debris removal (contractor's responsibility).

The Restday Guarantee

Every clean is done by a vetted, insured pro at an honest flat price. If something isn't right, let us know within 24 hours and we'll come back and make it right.

Book at restdayclean.com
or call (567) 806-1450